

GENESAL ENERGY is a business group whose principal activity is the design, manufacturing and sales of gensets as well as after sales service. Since Genesal was established it has achieved recognition for providing service, quality and professionalism as key characteristics of the business.

As a result of this we declare and take responsibility for the following values:

- The quality, R&D and respect for the environment in our products and services is a result of specific action plans in safety, detection, correction and improvement throughout the entire business.
- We work every day to improve the expectations of all interested parties, consistently increasing our levels of quality, R&D and respect for the environment within our products and services..
- We are fully conscious of the need to work closely with our suppliers and in the most effective way possible to achieve consistent improvements and to our mutual benefit.
- We understand the importance of Research & Development as a key factor in our competitive advantage, and for this reason we support and promote a culture of innovation using different mechanisms designed to promote creativity.
- We maintain a code of conduct for the protection, integrity and wellbeing of all our employees. This has included the implantation of an exhaustive Health & Safety policy, which is integrated and participative. This ensures that everybody in the business receives the information and training required in all the measures adopted to ensure its correct use and implementation.
- We are committed to an exhaustive analysis of the cause of any workplace accidents, with a view to applying corrective and preventative procedures at the point of origin, as well as minimising the effects of unavoidable accidents.
- All business units in GENESAL ENERGY continuously work in tandem with quality, R&D, environmental respect and health & safety.
- Each employee is responsible for the quality of their work, respect for the environment and compliance with safety norms and wellbeing as applied to their position in the business. The people responsible for the integrated management system are responsible for promoting and implanting policies and objectives, as well as measuring their correct execution through audits.
- We are committed to the prevention of contamination, the use of sustainable resources, mitigation and adaptation to climate change, as well as the continued improvement of our integrated management system. Therefore, we are committed to full compliance with all legal requirements as applied to our activities, our products, and any other requirements we must meet.
- Our application of these policies requires the total integration of the workforce in GENESAL ENERGY, as a result of this the management considers it a priority the motivation and training with regards to quality, R&D, environmental protection and work safety.

Our procedures regarding quality, R&D, environmental protection and work safety at GENESAL ENERGY is built upon consolidating this reality. This is done through consistently improving the outcome of our work, our services, meeting the specific needs of our clients and the environmental performance of the company.

All the details with regard to policies, procedures and practical questions are documented and described within the integral management system, in a simple to understand and dynamic fashion. Genesal management controls and confirms all the documented information, as well as notifying the workforce of their personal obligation to follow the instructions correctly and as determined by the system. This ensures we reach the highest attainable levels in quality, R&D, environmental protection and work safety.

All of our workforce is also invited to participate in these policies with their own recommendations, to promote continuous improvement and to feel identified with our policies regarding quality, R&D, environmental protection and work safety. Whilst the coordination and execution of all necessary actions in quality, R&D, environmental protection and work safety is delegated to the manager of the IMS and H&S, the ultimate responsibility falls upon myself, and I guarantee the human, technical and economic means necessary to achieve our objectives. Should issues or differences of opinion arise with reference to this manual, they should be presented to me for resolution.

As the Managing Director of Genesal Energy, I promise to comply and ensure compliance with all of these principles and to continuously develop all directives associated with quality, R&D, environmental protection and work safety.

This policy is publicly available and is sent by Management to all personnel at Genesal Energy, so that, once it is understood, it may be applied and kept up to date for all the different levels within the organization.